

Public Works

Service through Teamwork

Public Works' Mission Statement

"The mission of the Public Works Department is to enhance the quality of life of our citizens by providing efficient public services, protecting the public interest with good environmental policies, enforcing codes and constructing, operating and maintaining the City's infrastructure."

Public Works' Values

- Communication by using respect, empathy, genuineness, and specifically to collaborate with colleagues, customers and stakeholders to solve problems.
- Dedication by taking initiative and creating opportunities to prevent or resolve problems and get the job done consistently with organizational goals and values.
- Integrity by demonstrating consistent adherence to the principles of honesty, fairness, sincerity, and openness.
- Personal Growth by fostering and seeking continuous personal and professional self-improvement.

Public Works' Vision

To develop an organization of leaders that are customer oriented and who promote continuous improvement, recognizes individual team achievement, and maintains a safe comfortable work place.

Public Works' Goals & Strategies

1. Maintain an efficient training program in order to achieve professionalism and efficient service to our citizens.
 - Encourage and make available for staff training opportunities offered by the City and other agencies.
 - Develop a department-wide training program with incentives.
 - Encourage staff to participate in the City's Tuition Assistance program.
2. Continue to look for efficient ways to better serve our citizens and visitors.
 - Re-evaluate communication practices within our department and with other departments.
 - Develop communication plans as needed.
 - Develop Strategic Plan and Asset Management Program.
 - Continue development of Traffic Systems Management Program.
 - Participate in the Citizen Academy.
3. Foster collaborative opportunities with other departments and individuals to improve service delivery.
 - Participate in Public Information Group (PIG).
 - Participate in citywide planning exercises, i.e. Capital Improvement Program (CIP), Strategic Planning.

- Develop Strategic Plan and Asset Management Program.
4. Leverage existing resources by seeking grant opportunities and by enhancing volunteerism.
 - Seek and apply for grants to enhance transportation, solid waste, and environmental services and education.
 - Encourage citizens to participate in community volunteer opportunities, i.e. Adopt-A-Street, Clean Up Day.
 5. Maintain the public street system and right-of-ways for the safe, efficient movement of multimodal transportation needs (including vehicles, buses, bicycles, pedestrians, etc).
 - Abide by appropriate standards and guidelines, such as the City's Design Construction Standards Manual (DCSM), guidelines published by the American Association of State Highway and Transportation Officials (AASHTO), and the Manual on Uniform Traffic Control Devices (MUTCD).
 - Continue comprehensive pavement repair and street beautification programs.
 - Continue development of Traffic Systems Management Program.
 - Continue promoting and facilitating bicycle and pedestrian planning.
 6. Maintain a solid waste management program that minimizes the impacts of solid waste disposal.
 - Efficiently operate the Resource Recovery Facility.
 - Provide to citizens and encourage use of recycling services.
 - Provide to citizens and encourage use of Household Hazardous Waste (HHW) collection service.
 7. Promote environmental programs, employee health, and safe practices.
 - Provide stream health and stormwater education to citizens.
 - Provide education to citizens and staff on energy efficiency and sustainable practices.
 - Promote and observe environmentally friendly operations and facilitate sustainability initiatives.
 - Promote department Safety Program and provide appropriate safety equipment and tools.
 8. Provide quality central storage and purchasing services for the City of Harrisonburg.
 - Continue to provide central purchasing and storage facility for supplies and materials essential to day to day operations.