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## Courtney Doberstein selected as new HRECC director

HARRISONBURG, Va. – Courtney Doberstein, the fire dispatch assistant manager for the Milwaukee Fire Department and a more than 20-year veteran of 9-1-1 telecommunications, has been selected as the new director of the Harrisonburg Rockingham Emergency Communications Center (HRECC).

“One of the reasons I was attracted to this position is because I operate collaboratively, and was really drawn in and felt a shared vision as I researched this position and talked to a few contacts within the 9-1-1 industry from the Virginia area,” Doberstein, who will begin in her new position on June 15, said. “I have also been following not only HRECC on social media but the city as well and I just continue to see evidence of collaboration. I can already see the team of telecommunicators, supervisors, etc. at HRECC are dedicated and caring 9-1-1 professionals.”

Doberstein’s career began as a telecommunicator for the Sun Prairie Police Department of Wisconsin, before moving on as a telecommunicator and then communications supervisor for Dane County 9-1-1 Communications in Madison, Wisc. She then served as the TIME and Technical Services Manager of the Wisconsin Department of Justice before moving to the Milwaukee Fire Department, where she currently serves as Milwaukee’s representative presenting to state legislative committees on 9-1-1 issues, among many other responsibilities.

Doberstein has served on numerous national committees, including the Association of Public Safety Communications Officials (APCO) International Cyber Security Committee, the APCO International Standards Development Committee, and the National Emergency Number Association System Security & Resiliency Committee. She has experience operating multi-million-dollar budgets and has led the way on numerous operations projects.

“I believe I bring the experience needed for the position, but more important to me is personality; collaboration and enthusiasm,” Doberstein said. “I believe we can make a difference when we collaborate. Working together and building relationships with those we serve is very important to me.”

Her wealth of experience and expertise made Doberstein the perfect fit for the HRECC, which operates as a joint service between the City of Harrisonburg and Rockingham County.

“I am confident Courtney will continue the leadership she has shown throughout her career here with the HRECC,” Harrisonburg City Manager Eric D. Campbell said. “We are very proud of our team and everything they do every day and night for our community, and I am excited to see what Courtney brings to those efforts to serve Harrisonburg and Rockingham County.”

“We are fortunate to have someone with Courtney’s experience and leadership abilities coming to join our team,” added Rockingham County Administrator Stephen King.

**The City of Harrisonburg** is centrally located in the Shenandoah Valley of Virginia. It is home to approximately 54,000 people. More information about the City of Harrisonburg is available online at [www.HarrisonburgVA.gov](http://www.HarrisonburgVA.gov).