



CITY OF HARRISONBURG
**FINANCE
& PURCHASING**

409 SOUTH MAIN STREET, 3RD FLOOR
HARRISONBURG, VA 22801
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NOTICE OF EMERGENCY AWARD

Code of Virginia 2.2-4303 F. dictates that emergency purchases must be documented in writing and the written notice shall be posted on the eVA website. Please complete the following information and send the form to the Purchasing Office for posting. This document shall also be submitted with the requisition.

Date: 7/14/2025

Department: Harrisonburg Rockingham ECC

Commodity/Service: Contract 911 Telecommunicators

Contractor/Vendor: getResq911

This Contractor/Vendor was selected because:

This vendor was selected based on feedback from Augusta County ECC. Augusta County ECC is currently using this vendor to help fill their own staffing needs and highly recommends the company as a method of addressing the needs of the HRECC

Nature of the Emergency:

Due to a critical staffing shortage, Harrisonburg Rockingham ECC will proceed with the emergency procurement of up to 16 contracted emergency telecommunicators (911 dispatchers) under this contract. The HRECC is currently understaffed by 16 telecommunicators, with an additional retirement occurring on 9/1/25. We are currently operating significantly below established minimum staffing and placing unsustainable strain on existing personnel. Hiring and training new staff is not a possibility because we do not have the personnel available to train. The incorporation of these contract employees will fill critical gaps; allowing HRECC staff to focus on hiring, training, retaining, and ensuring adequate work/life balance for our employees.

Signature: _____

Date: 7/14/2025