



THE JOYFUL DISPATCH



July 2021 Edition

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THE JOYFUL DISPATCH



The Department was tagged in the following post on Facebook on Wednesday, June 3rd, about Engine 26. Engine 26 is housed at Station 3, which is located on Lucy Drive.



Jinny L Carr

2h · 🌐



Thankful for [Harrisonburg Fire Department's](#) Engine 26 for helping this mama in the Kroger parking lot yesterday, after the toddler had the keys and locked herself and her little brother inside the vehicle. So grateful for amazing agencies in our community with quick response times, skills and professionalism. And the call processing and dispatch times from [Harrisonburg-Rockingham Emergency Communications Center](#) were on point! Never had a second to worry, because I knew help was on the way. And yes, I did this before, 7 years ago, when Noah was a baby in the Target parking lot with [Bradley J Clark](#) and E26! 😂😂😂



17

7 Comments



Like



Comment



Share





THE JOYFUL DISPATCH



THANK YOU

Thank you for all
you do!

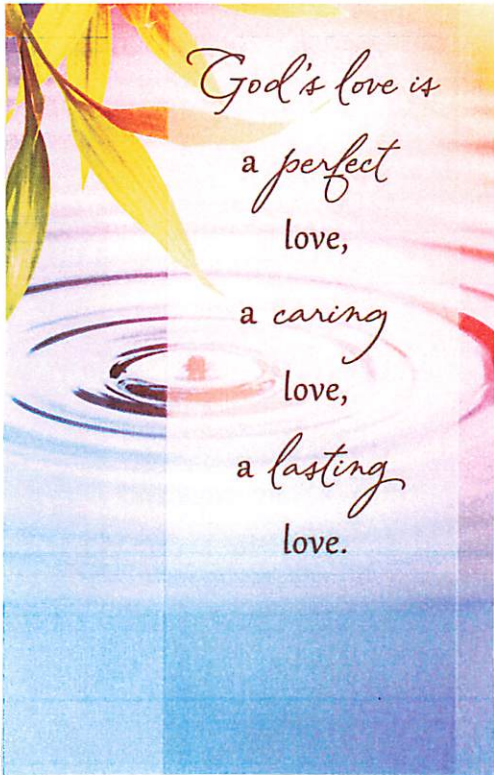
This donation is given
in memory of
Diane Williams

Patti Plecker

Ms. Patti Plecker made a monetary donation to the Department in
memory of Ms. Diane Williams.



THE JOYFUL DISPATCH



At this difficult time,
may you see God's love
in the faces of family
and friends,
may you feel His love
in every caring word...

...and may you know
His love
in the hope that is
sure to come.

*Thinking of You
with Sympathy
Alan & Lynne Boogher*

Gabe Brown

Alan and Lynne Boogher made a monetary donation to the Department in memory
of Ms. Diane Williams.



THE JOYFUL DISPATCH



The Harrisonburg Fire Department would like to express our sympathies and to say, "Thank You," to the family of Ms. Diane Williams for requesting in lieu of flowers, that donations be made in her memory to the department; as well as other first responder agencies in the area.



Thank You!!!!



THE JOYFUL DISPATCH



Walmart



Save money. Live better.

HFD received a great donation (about 4 pallets) of hand sanitizers, soaps, and wipes from Walmart on Burgess Road.





THE JOYFUL DISPATCH



Dear Fire Station #4 :

Thank you so much
for your quick
response on June 13th.
We are grateful for
your dedicated
service to us and
our community.

Sincerely,

Nancy & Frank
Steller

Frank and Nancy Steller sent a beautiful "Thank You" card along with a donation to show their appreciation and gratitude for responding quickly and for our dedicated service.



THE JOYFUL DISPATCH



HOW DID WE DO?



Please visit our website at
<http://www.harrisonburgva.gov/fire>
and click on our survey button to let
us know!

EMERGENCY: **9-1-1**
BUSINESS PHONE: **540-432-7703**

The following are the two most recent comments on the customer service survey:

1. Everyone from the HFD was extremely helpful, compassionate, knowledgeable, and patient while responding to our emergency. BC Werner, Chief Tobia and Keith Link went above and beyond to keep us informed of their progress and did a great job explaining what they thought happened. We felt like we were in very good hands during a very stressful time. We are fortunate to have such quality people serving the city. The rest of the firefighters and first responders were very helpful, too. Thanks, Tom Harris, and 7-Eleven staff
2. We greatly appreciate the fire department for its speed of service and professionalism.