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A Message From Chief Monticelli

As the Chief of the Harrisonburg Police Department, it is my vision to provide our community with a police department that strives for excellence in all that it does and exceeds our citizen’s expectations for what a police department can be.

The annual awards and recognition banquets provided by the Harrisonburg’s Police Foundation were a reminder to me of the many great deeds our employees perform each and every day for the Harrisonburg Community.

As Chief of Police, I am continually reminded of the courageous and important work that is performed by the sworn and civilian staff of this proud agency. I know this because I have seen first-hand on a daily basis what the men and women of HPD are capable of accomplishing, and we should never forget that the men and women of the Harrisonburg Police Department are the agency’s most valuable resource.

Since 2013, geographic policing has been well underway with the formation of seven beats from the original four beats. Sergeants and Corporals have been assigned their beats and each have a group of officers that work within that beat. This familiarity has provided the opportunity for the officers to establish relationships which improve the communication between the beat officer and the public. This increased communication between the police and the public emphasizes our goal of providing a safe and prosperous community for its residents and businesses.

In this report, you will find many such examples of the great work being performed throughout the Harrisonburg Police Department. I am confident this 2013/2014 Annual Report will reflect the vision, mission, and values of the organization, and that you will be proud of the men and women who are your Harrisonburg Police Department.

I would like to thank Mayor Chris Jones, the Harrisonburg City Council, City Manager Kurt Hodgen, and Assistant City Manager Anne Lewis for their continued support throughout the past two years. To the men and women of the Harrisonburg Police Department I want to express my sincere thank you for the hard work and continued dedication to public safety that will lead us into another successful year in 2015.

Sincerely,

Stephen P. Monticelli
Chief of Police
On November 12, 1872, the Town Council approved an ordinance creating the Police Department and Office of the Chief of Police. Fourteen days later, Joseph H. Kelly was elected as Harrisonburg’s first Chief of Police, and henceforth the City of Harrisonburg has been served by 16 Police Chiefs.

142 years later, HPD adopted a GEO policing format, restructured the organization numerous times, and revamped the vehicle fleet.
In 2013 Chief Monticelli and his staff designed a new black and white color scheme for patrol vehicles. The new scheme falls within the Department’s Geographic Plan - helping the cruiser stand out in public so that citizens have no doubts when they see one in their neighborhood. This visibility is important for the contact between the beat officer and the citizen. In 2014 the Mobile Crime Lab was completed, and an Emergency Response Vehicle obtained.
Prior to 2013 at HPD, each patrol squad was the collection of officers assigned to a shift: A, B, C, and D squads, Bike, Motor, K-9 units (and so on) which functioned as individual teams. During 2013 in an effort to adapt to the needs of our community, HPD has developed a system to encourage communication across squads and to further familiarize ourselves with our citizens: HPD officers now operate in teams assigned to a particular “beat.”

The common thread is no longer the “shift” or “squad” to which an officer is assigned, but which area the officer covers. A geographical area, or beat, will have in its assigned group at least one officer from each shift (A,B,C, D, etc…) along with a supervisor, a bike unit, and an investigator. These officers communicate regularly via email groups and monthly meetings about everything which occurs in their designated beat, thus increasing awareness of the issues facing each area of the City.
The underlying logic behind Geographic and Community Policing is so that we at HPD have a better understanding and more in-depth knowledge of the communities and individuals which make up our Friendly City. In order to accomplish this in ways the Department has previously not been able to do, HPD has added the position of Crime Analyst. Coming to us from Michigan with a Master’s degree in Intelligence Analysis from the University of Detroit-Mercy, Chelsey Wlodkowski is blazing the trail for this entirely new position within the Department.

The fundamental tasks of the Crime Analyst begin by simply reading all incident reports which are generated by our officers. By doing this, Wlodkowski familiarizes herself with the trends in crimes which occur in our city. Certain trends are especially critical for her to recognize, such as names of offenders, criminal associations, types of crime occurring in certain neighborhoods, and so on. By seeking these patterns in apparent chaos, the Crime Analyst becomes an imperative resource in proactive policing. Wlodkowski demonstrates these patterns to our officers and investigators by generating maps which consolidate the hundreds of reports from a given week into a single source. By having this information, our Patrol Officers are able to quickly recognize the most problematic areas of the city and most common criminal activities to occur in said areas; equipped with this knowledge, officers make proactive attempts to prevent these trends from continuing.

Crime Analyst

The position of Crime Analyst continues to evolve with the needs of the Department and the implementation of Geographic Policing. Though Chelsey Wlodkowski is relatively new to Harrisonburg Police Department, her skill and knowledge have already made a huge contribution to the overall functioning of the Department.
“B” Squad

GALLERY OF PATROL SQUADS
The Auxiliary Officers are an important component of Geo-Policing because they are both Police Officers and citizens. They offer the community a unique insight into the mission of Harrisonburg Police Department, and they afford the department an awareness of both the community's concerns and the resources available within the community to help address those concerns.

In 2014 the Auxiliary Unit graduated its 5th Basic Training Academy, which began in October of 2013.

This ten-month training was based on the new DCJS standards for Auxiliary Police training. The existing officers also completed additional training based on these new standards, bringing the entire Unit in line with DCJS requirements.

By the end of 2014 the Auxiliary Police unit was comprised of eleven sworn Officers and four administrative support members.
TRAFFIC
The City saw a 15 percent increase in the amount of reportable crashes during 2014, but alcohol and speed related crashes decreased 6% from 2013.

Total crash related injuries continue on a three year decline. The $10,000 DMV Selective Enforcement Grant for Speed Enforcement allows HPD to put more officers on the street. Virginia DMV funding not only bolsters speed enforcement, it is utilized for the Department’s participation in the November and May CIOT Enforcement Waves.

DMV Speed Grant funds were used for 36 saturation patrols, netting 446 traffic Citations, with 173 of those being for Speed. This activity also increased police presence and visibility in targeted areas, and included arrests for driving suspended, various alcohol violations, and a drug arrest. Harrisonburg Police whole heartedly believe in the tagline: “Speed Kills”.

The Traffic Unit receives speeding complaints from the public primarily from neighborhood residents from around the City. They also perform traffic analysis and determine if the further action is required. The City’s Traffic Engineering Department is also involved in determining if the road or environment needs closer scrutiny.

Harrisonburg consists of 17.4 square miles with 301.58 lane miles of streets and approximately 6 miles or 24 lane miles of interstate. With a population of 52,612 (21,000 of those being college students) Harrisonburg is Virginia’s 12th largest city, with approximately 22,528 licensed drivers.
Harrisonburg Police Officers, working regular patrols during day and night shifts, accounted for 203 DUI arrests within their Geo-Policing Districts. Checkpoint Strikeforce saturation patrols and checkpoints accounted for 12 DUI arrests and a combination of other alcohol-related charges. In addition, 46 charges were obtained for failure to perform breath test subsequent to a DUI arrest.

<table>
<thead>
<tr>
<th>Total Reported Crashes</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Crashes</td>
<td>878</td>
<td>880</td>
<td>1092</td>
</tr>
<tr>
<td>Injuries</td>
<td>340</td>
<td>334</td>
<td>322</td>
</tr>
<tr>
<td>% of Injuries of Total Crashes</td>
<td>39%</td>
<td>38%</td>
<td>29%</td>
</tr>
<tr>
<td>Alcohol Related Crashes</td>
<td>55</td>
<td>50</td>
<td>47</td>
</tr>
<tr>
<td>Fatalities</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Injuries</td>
<td>16</td>
<td>14</td>
<td>18</td>
</tr>
<tr>
<td>% of Alcohol Related Injuries Crashes to Total Crashes</td>
<td>6.3%</td>
<td>5.7%</td>
<td>4.3%</td>
</tr>
<tr>
<td>Seat Belt Crashes</td>
<td>16</td>
<td>22</td>
<td>24</td>
</tr>
<tr>
<td>Injuries</td>
<td>15</td>
<td>15</td>
<td>9</td>
</tr>
<tr>
<td>% of Seat Belt Crashes to total crashes</td>
<td>1.8%</td>
<td>2.5%</td>
<td>2.2%</td>
</tr>
<tr>
<td>Speed Related Crashes</td>
<td>121</td>
<td>110</td>
<td>103</td>
</tr>
<tr>
<td>Fatalities</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Injuries</td>
<td>73</td>
<td>34</td>
<td>49</td>
</tr>
<tr>
<td>% of Speed Related Injuries Crashes to Total Crashes</td>
<td>14%</td>
<td>13%</td>
<td>9%</td>
</tr>
</tbody>
</table>
MOST DANGEROUS INTERSECTIONS

# LOCATION NUMBER OF CRASHES
1 Burgess Ln @ Harrisonburg Crossing 29
2 Port Rd & S Main St 24
3 Neff Ave & Reservoir St 20
4 Burges Ln & E Market St 20
5 Port Rd & I81 17
6 E Market St & I81 15
7 533 University Blvd - Sheetz 13
8 704 Port Rd - Royal Station 13
9 85 S Carlton St - Food Lion 11
10 Port Rd & Devon Ln 11
11 710 Port Rd - Strites Donuts 11
12 University Blvd & Reservoir St 11
13 1830 Reservoir St - Costco 11
TRAFFIC CITATIONS ROSE FROM 9,628 IN 2013 TO 10,231 IN 2014, A 6% INCREASE

<table>
<thead>
<tr>
<th>Traffic Citation</th>
<th>2014 Total</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>25 MPH Zone / 46.2-874</td>
<td>2,801</td>
<td>27%</td>
</tr>
<tr>
<td>35 MPH Zone / 46.2-875</td>
<td>1,173</td>
<td>12%</td>
</tr>
<tr>
<td>Exp. Inspection Sticker / 46.2-1158</td>
<td>888</td>
<td>9%</td>
</tr>
<tr>
<td>Expired Registration / 46.2-613</td>
<td>521</td>
<td>5%</td>
</tr>
<tr>
<td>Seat Belt Violation / 46.2-1094</td>
<td>464</td>
<td>5%</td>
</tr>
<tr>
<td>No Operator's License / 46.2-300</td>
<td>435</td>
<td>4%</td>
</tr>
<tr>
<td>Drive Suspended or Revoked / 46.2-301</td>
<td>422</td>
<td>4%</td>
</tr>
<tr>
<td>Fail to Yield R.O.W / 46.2-821</td>
<td>410</td>
<td>4%</td>
</tr>
<tr>
<td>Follow to Closely / 46.2-816</td>
<td>256</td>
<td>3%</td>
</tr>
<tr>
<td>Fail to Obey H-way Sign / 46.2-830</td>
<td>248</td>
<td>2%</td>
</tr>
</tbody>
</table>
3 Crimes
When a crime is reported to the Police Department, a Patrol Officer is dispatched to speak to the victim(s) and begin the initial investigation. Some crimes are turned over to an investigator for more in-depth development.

The number of cases assigned to the Criminal Investigations Division (CID) increased in 2014; Six hundred and eighty-three (683) cases were assigned in 2014 as compared to six hundred and twenty-seven (627) in 2013.

Investigators closed 19% of cases by arrest. An additional 2% were closed warrants obtained/entered, and 1% were closed by referral to the Diversion Program in lieu of charges. 27% were closed inactive/leads exhausted.

A breakdown of cases assigned by month revealed that August, September, October, and December had the highest number of cases assigned (an average of 11% per month) and May had the least number assigned (five percent).

In 2014 The Criminal Investigations Division handled a total of two hundred and thirteen (213) concealed weapon permits (268 in 2013), and thirty-seven (37) polygraph examinations (50 in 2013).
The **Gang Task Force** officers handled forty-nine (49) of the cases in 2014, a minor increase from 2013 when they handled forty-five (45) of them. On the other hand, cases handled by the School Resource Officers decreased significantly from ninety-three (93) in 2013 to seventy-two (72) in 2014. Patrol Officers handled forty-two (42) cases for the Investigations Division in 2014, down from fifty-eight (58) in 2013.

The number of cases assigned by District indicates the largest number to be in District 3 (21%), followed by District 4 (19%), and District 7 (18%).

<table>
<thead>
<tr>
<th>2014 GANGS</th>
<th>KNOWN</th>
<th>SUSPECTED</th>
<th>ASSOCIATES</th>
<th>TOTAL MEMBERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>18TH STREET</td>
<td>6</td>
<td>3</td>
<td>1</td>
<td>10</td>
</tr>
<tr>
<td>BLOODS</td>
<td>112</td>
<td>75</td>
<td>109</td>
<td>296</td>
</tr>
<tr>
<td>CRIPS</td>
<td>114</td>
<td>70</td>
<td>91</td>
<td>275</td>
</tr>
<tr>
<td>GANGSTER DISCIPLES</td>
<td>41</td>
<td>10</td>
<td>28</td>
<td>79</td>
</tr>
<tr>
<td>JUGGALOS</td>
<td>4</td>
<td>4</td>
<td>3</td>
<td>11</td>
</tr>
<tr>
<td>LATIN KINGS</td>
<td>13</td>
<td>21</td>
<td>14</td>
<td>48</td>
</tr>
<tr>
<td>MOTORCYCLE GANGS</td>
<td>76</td>
<td>19</td>
<td>14</td>
<td>109</td>
</tr>
<tr>
<td>MS 13</td>
<td>25</td>
<td>17</td>
<td>12</td>
<td>54</td>
</tr>
<tr>
<td>NETA</td>
<td>6</td>
<td>2</td>
<td>0</td>
<td>8</td>
</tr>
<tr>
<td>OTHER</td>
<td>11</td>
<td>9</td>
<td>5</td>
<td>25</td>
</tr>
<tr>
<td>SOVEREIGN CITIZENS</td>
<td>2</td>
<td>3</td>
<td>1</td>
<td>6</td>
</tr>
<tr>
<td>SUR 13</td>
<td>114</td>
<td>45</td>
<td>97</td>
<td>256</td>
</tr>
<tr>
<td>WHITE SUPREMACIST</td>
<td>7</td>
<td>3</td>
<td>0</td>
<td>10</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>531</strong></td>
<td><strong>281</strong></td>
<td><strong>375</strong></td>
<td><strong>1187</strong></td>
</tr>
</tbody>
</table>
In 2013, CID investigated a number of high profile incidents. In April and July, for example, offenders carried out two bank robberies in Harrisonburg, and CID was active investigating each of these cases. While the case status of the April bank robbery is still active, the suspect in the July robbery was arrested later in the month. Tragedy again struck in Harrisonburg during the December holiday season after a man was murdered on Commerce Drive. Investigators completed the arrest of the suspect on January 4, 2014.

Another important milestone in 2013 for CID was the completion of the trial of two minors who sexually assaulted a 22 year-old woman at knife-point in the area of college housing in late-2012. The offenders were convicted as adults on a total of thirty charges including rape and other sex offenses, and received a total of 432 years in prison for their actions. Of this sentence, the individuals face an active prison sentence of 133 and 68 years, respectively.

In 2014, HPD Investigators brought several charges on a suspect in relation to a murder for hire investigation. The suspect met with an undercover officer in an attempt to have several potential victims killed. HPD was able to make the arrest on three counts of felony solicitation to commit murder, and two counts of attempt to commit capital murder/murder for hire.
ICAC (Internet Crimes Against Children) Investigations

In addition to his general investigative duties, Inv. Greg Miller, is also assigned to the Northern Virginia (NOVA) Internet Crimes Against Children (ICAC) Task Force. The focus of this task force is to detect those individuals who are using social media sites to solicit children. As part of this task force, HPD was allocated $16,500 in state ICAC funds to supplement the department’s ICAC-related activities. These funds were utilized to purchase additional technical equipment, training, and to provide overtime hours for ICAC investigations.

In 2013, Inv. Miller worked a total of sixteen (16) ICAC cases and assisted other jurisdictions in a host of additional investigations. The cases in which Miller was the lead ICAC Investigator resulted in a total of twenty-six (26) criminal charges that included rape/forcible sodomy, possession/manufacture of child pornography, distribution of child pornography, prostitution, and sex with a minor.

<table>
<thead>
<tr>
<th>HPD Group A Offenses Compared**</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
<tr>
<td>Yearly Totals</td>
</tr>
<tr>
<td>Crimes Against Persons</td>
</tr>
<tr>
<td>2009</td>
</tr>
<tr>
<td>Homicide/Non Negligent Manslaughter</td>
</tr>
<tr>
<td>Kidnapping/Abduction</td>
</tr>
<tr>
<td>Forcible Sex Offenses</td>
</tr>
<tr>
<td>Assaults/Intimidation</td>
</tr>
<tr>
<td>Yearly Sub Total</td>
</tr>
<tr>
<td>Crimes Against Property</td>
</tr>
<tr>
<td>2009</td>
</tr>
<tr>
<td>Robbery</td>
</tr>
<tr>
<td>Arson</td>
</tr>
<tr>
<td>Extortion/Blackmail</td>
</tr>
<tr>
<td>Burglary</td>
</tr>
<tr>
<td>Larceny</td>
</tr>
<tr>
<td>Motor Vehicle Theft</td>
</tr>
<tr>
<td>Counterfeiting/Forgery</td>
</tr>
<tr>
<td>Fraud</td>
</tr>
<tr>
<td>Yearly Sub Total</td>
</tr>
<tr>
<td>Crimes Against Society</td>
</tr>
<tr>
<td>2009</td>
</tr>
<tr>
<td>Drug Offenses*</td>
</tr>
<tr>
<td>Pornography/Obscene Material</td>
</tr>
<tr>
<td>Gambling</td>
</tr>
<tr>
<td>Yearly Sub Total</td>
</tr>
</tbody>
</table>

* Drug Offenses include 35A (Drugs) and 35B (Drug Equipment).
** These statistics include all IBR reports made by HPD, even if not submitted to state police due to jurisdictional rules (Task Force) or if cleared as info only/unfounded.
The Harrisonburg Police Department took delivery of their new “Mobile Crime Lab” vehicle in September 2014. The vehicle was purchased utilizing State Asset Seizure funds. The Asset Forfeiture Program is a nationwide law enforcement initiative that removes the tools of crime from criminal organizations, deprives wrongdoers of the proceeds of their crimes, recovers property that may be used to compensate victims, and deters crime.

The vehicle was customized for the Harrisonburg Police Department to orderly and systematically house Evidence Collection Forensic Investigative Equipment, portable lighting, and general items intrinsic with the processing of a crime scene. The vehicle provides an essential resource for the men and women of the department who are dedicated Crime Scene Technicians. The Mobile Crime Lab will allow them to effectively collect forensic evidence to hold those accountable that victimize our citizens. Examples of crime scene processing over the last two years include suspicious deaths, bank robberies, a homicide, and numerous sexual assaults. There was also an increase in the amount of DNA submitted to the state laboratory for analysis. Since the lab capabilities have expanded in recent years (touch, wear and blood DNA, for example), several burglaries were solved through the use of the DNA databank.
**HARRISONBURG’S CRIME CLOCK**

<table>
<thead>
<tr>
<th>Crime</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Homicide</strong></td>
<td>One person is murdered every 730 days.</td>
</tr>
<tr>
<td><strong>Kidnapping</strong></td>
<td>One person is kidnapped every 52.2 days.</td>
</tr>
<tr>
<td><strong>Rape</strong></td>
<td>One person is raped every 21.5 days.</td>
</tr>
<tr>
<td><strong>Robbery</strong></td>
<td>One person is robbed every 26.1 days.</td>
</tr>
<tr>
<td><strong>Aggravated Assault</strong></td>
<td>One person is violently assaulted every 5.8 days.</td>
</tr>
<tr>
<td><strong>Simple Assault</strong></td>
<td>One person is assaulted every 17.8 hours.</td>
</tr>
<tr>
<td><strong>Arson</strong></td>
<td>One arson is reported every 182.5 days.</td>
</tr>
<tr>
<td><strong>Burglary</strong></td>
<td>One home or business is burglarized every 42.0 hours.</td>
</tr>
<tr>
<td><strong>Shoplifting</strong></td>
<td>A shoplifting occurs every 23.1 hours.</td>
</tr>
<tr>
<td><strong>Theft from Motor Vehicle</strong></td>
<td>A theft from a motor vehicle occurs every 1.7 days.</td>
</tr>
<tr>
<td><strong>Embezzlement</strong></td>
<td>An embezzlement is reported every 15.5 days.</td>
</tr>
<tr>
<td><strong>Property Damage</strong></td>
<td>Property damage is reported every 14.6 hours.</td>
</tr>
<tr>
<td><strong>Drug Violations</strong></td>
<td>A drug violation is reported every 21.5 hours.</td>
</tr>
<tr>
<td><strong>Weapon Law Violation</strong></td>
<td>A weapon law violation is reported every 5.6 days.</td>
</tr>
<tr>
<td><strong>Runaway</strong></td>
<td>One person is reported as a runaway every 8.8 days.</td>
</tr>
<tr>
<td><strong>Driving Under the Influence</strong></td>
<td>One person is caught driving under the influence every 40.1 hours.</td>
</tr>
<tr>
<td><strong>Alcohol Violation</strong></td>
<td>One person is charged with an alcohol related violation every 0.3 days.</td>
</tr>
</tbody>
</table>
4

TRAINING & PERSONNEL DEVELOPMENT

This unit handles training, recruitment, and hiring of all police personnel.
The Geographic Policing model requires that our City has an increased number of officers on regular patrol. Due to this, the Department hired six new sworn personnel in 2013. Each candidate goes through an extensive hiring process which includes background checks, panel interviews, drug screening, home visits, and a polygraph to ensure that HPD hires only the most qualified and competent individuals. In addition to hiring sworn officers, HPD also added five new civilian employees and three interns to the Department this year. Sophie Jeon from Harrisonburg High School, Tyler Colwell at JMU, and Sarah Boshart with EMU.

Being that the process is so extensive, the Training Sergeant Todd Miller, and Training Officers MPO Chris Meadows and Jason Wyant, are constantly cycling new potential recruits though the process while simultaneously coordinating all the training done within the Department by current employees, sworn and civilian. In addition to Spring, Summer and Fall In-Service trainings instructed by HPD’s highly skilled instructor cadre, our officers travelled outside the City and sometimes the
state for training. Some of these classes were the Administrative Officers Course hosted by the Southern Police Institute in Louisville, KY; the Force Science Institute in Alexandria, VA; Incident Response to Terrorist Bombings in New Mexico; K9 HITS Training in St. Louis, MO; FBI National Academy First Line Supervisor School; and Crisis Intervention Training in Rockingham County.

HPD also hosted and sponsored several in-house trainings, which included: First Responder Operations in Rural Terrain (FORRT), Civil Disturbance Unit training, Crisis Intervention Training, Basic/Advanced SWAT, Combat Pistol and Police Mountain Bike, among others.

HPD also conducted an active shooter training class for local town police departments during the Summer of 2013.

TASER instructors are embedded into each individual unit at HPD, and are responsible for recertifying TASER operators each year.

In 2013, Investigator O’Neill completed the certification process to become a Certified Forensic Computer Examiner. This process involved a significant amount of training over the course of three years, culminating in an 80-hour certification course followed by five months of mentorship and a final exam which required three months to complete.

The work of the Training Department at HPD is ceaseless in order to keep up the with staffing demands of our ever-expanding city and to maintain the superior quality of police work done by our Officers by being widely trained in specialized and diverse areas.

Members of the Training and Personnel Development Unit either Chair or participate in several committees, including:

- Training Committee
- Firearms Committee
- Instructor Committee
- Geo-Policing Committee
- Crisis Intervention Team Task Force
- Career Development Program Committee

The Career Development Committee put together a comprehensive plan to give officers career options tied to specialty certifications, training and performance.
There are many support functions in the Police Department that fall under the Administrative Bureau. These 24 civilian and 6 of the 94 sworn staff are hard at work to support the officers on the street, the investigators and the specialty units to make sure data programs are operational, numbers are entered and tallied, crime stats predicted to correctly assign resources, and trends found to help capture repeat criminals.
In 2013, the Harrisonburg Police Department hired a new part-time Accreditation Manager to continue Malcolm Wilfong's work of getting our department accredited through the Virginia Law Enforcement Professional Standards Commission, or VLEPSC. The new manager, Jessica Quesenberry, had previously worked at HPD from 2003-2006 in the Records Department. In October of 2013, Quesenberry attended the Annual Conference and New Manager training in Lynchburg, VA, giving her opportunity to network with accredited agencies. Starting in her new position, the first priority as Accreditation Manager was to review all current policies of the Department in order to revise and remove those which are no longer applicable.

The most important aspect in achieving success in accreditation is document management; it is also one of the biggest challenges. Power DMS is a program geared toward keeping track of all law enforcement document management and training. HPD has started the initial set-up for this program and is planning to have all policies, training, and certificates available on the Power DMS site for all department personnel to access. 2013 has been the start of many new, exciting ventures in the Accreditation Department, with Power DMS software, updating policies, and new training—all in working toward the ultimate goal of HPD becoming an accredited agency.

In 2014, the Accreditation Unit gained a Lieutenant, Kurt Boshart, to assist in developing policy, providing staff inspections and enforcing accreditation standards in the Department.

**ACCREDITATION**

**Standards**

- There are 190 standards divided into four general subject areas: Administration, Operations, Personnel, and Training.
- The Administration area covers those law enforcement operations that are involved with the day-to-day management of the organization. These standards address the agency mission, goals, and public service role. Components of the organization that do not normally deliver direct law enforcement services to the community are addressed under this section, including Planning and Research, Budget and Fiscal Management, and Communications. This section is the largest division, containing 77 standards under 25 topic areas. The letters ADM preceding the standard number, e.g. ADM.18.01, identifies all Administration standards.
- The Operations section covers those areas where direct service delivery is most often found. Patrol, Criminal Investigations, and Court Security are examples of standard types found in this section. Operations contain 70 standards under 14 topic areas. The letters OPR preceding the standard number identifies all standards under Operations, e.g. OPR.08.04.
- The Personnel section is devoted to subjects involving areas of policy that govern the employment, career opportunities and the work environment. Subjects such as Selection and Hiring, Performance Evaluations, and Discipline are found here. The Personnel section contains 35 standards in 10 topic areas. The letters PER preceding the standard number identifies standards under Personnel, e.g. PER.06.01.
- The smallest but certainly a very important area of standards is found in the Training subject area. Although this section contains only 8 standards in 4 topic areas, the policies developed for these items greatly influence many other subject areas. This area should never be overlooked because of its size! The letters TRN preceding the standard number identifies training standards, e.g. TRN.01.01.
- The Standards contain at least two components, and may be divided into as many as four parts.
The Records Department is the first point of contact for the community when they come to the Public Safety building. As representatives of the Police Department, it is essential that each interaction with the community is courteous and accommodating. A unique form of Community Policing occurs in this regard, as members of Records are very familiar with certain members of Harrisonburg, and are therefore more capable of meeting their specific needs.

The staff of Records serves the Department in numerous capacities. The basic function of the division is to maintain the warrants and incident reports for HPD. Each individual in Records is A-level certified to operate the Virginia Criminal Information Network (VCIN), which affords the ability to search basic identifying information on suspects, run criminal histories, and make entries for wanted individuals. That being the primary function, the division serves countless other purposes which are a major contribution to the effective functioning of HPD, a few of which include: taking civilian fingerprints, handling FOIA requests, conducting criminal background checks, and serving as notaries for the Department.

The duties of Records Specialists are constantly evolving and new responsibilities are added consistently. The division continued to achieve its standard of excellence in 2013 and 2014 and is eager to continue the trend in the coming year.
Left to right (back row): Amber Dinges, Courtney Tennant, Allison Stefancin, Chelsey Wlodkowski (Crime Analyst), Jess Desper, Kelly Weaver, Sarah Rinko, Martha Kelly, Jackie Zayas
Center Front: Erin Miller, Supervisor Cindy Crim.
The maintenance of a building that has five floors, is open 24 hours a day, and has hundreds of people stampeding through it daily is no small task. For the entirety of the Public Safety Building, we are equipped with a brigade of three: Jane Martin, Nelson Dean, and the most recent addition, Sherry Orbaugh, who was hired at the end of 2013. Our primary custodian for HPD, is Jane Martin, and without her, the building of the PD would be a very different place. On a regular basis, Jane is responsible for cleaning and maintaining the ground, first, second, and fourth floors of the building. This is a major undertaking which includes about six bathrooms, a couple of kitchen areas, dozens of trash cans, two substations, and several offices. In addition to the aforementioned daily responsibilities, our custodian is also tasked with less frequent, but entirely crucial duties of floor stripping and re-waxing and also making trips to the incinerator to destroy documents and other items for HPD.

Her work is tireless and all staff of HPD is very grateful for the work done by Mrs. Jane Martin.
Law Enforcement agencies rely on the effectiveness of their technology on a daily basis. It starts with the simple daily task of checking emails and progresses to more important aspects for patrol operations. Nathaniel Pierantoni handles all of HPD’s computers and internal servers. The officers and civilian staff reply on their computers, iPad, phones and wi-fi devices to be working properly in order to record, document and communicate effectively. With constant changes in technology and the Department’s advancement, our Systems Analyst keeps a busy schedule. Some projects extending from 2014 into 2015 include the E-Ticket program in conjunction with the State Police and Court Systems to allow officers to issue electronic traffic tickets; Upgrading the in-car mobile data system to include multi-jurisdictional support, and Evidence Tracking/Auditing and Digital Evidence Management solutions.

<table>
<thead>
<tr>
<th>Equipment</th>
<th>By The Numbers</th>
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<tbody>
<tr>
<td>Mobile Data terminals</td>
<td>33</td>
</tr>
<tr>
<td>Computer Workstations</td>
<td>92</td>
</tr>
<tr>
<td>In-Car Cameras</td>
<td>31</td>
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<tr>
<td>SmartPhones</td>
<td>55</td>
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<tr>
<td>WiFi HotSpots</td>
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<tr>
<td>Smartboards</td>
<td>2</td>
</tr>
<tr>
<td>Tablets</td>
<td>10</td>
</tr>
<tr>
<td>Electronic Fingerprinting Machines</td>
<td>2</td>
</tr>
<tr>
<td>License Plate Readers</td>
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<tr>
<th>Software</th>
<th>Programs</th>
</tr>
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<tbody>
<tr>
<td>ID Badges</td>
<td>Creating employee ID badges</td>
</tr>
<tr>
<td>Coplogic</td>
<td>Online Reporting Tool</td>
</tr>
<tr>
<td>CarFax</td>
<td>Online Crash Report distribution</td>
</tr>
<tr>
<td>Case Management</td>
<td>Investigative tool to track case work</td>
</tr>
<tr>
<td>Blue Team/IA Pro</td>
<td>Complaint and Internal Investigation Tracking</td>
</tr>
<tr>
<td>OpenFox</td>
<td>State and National Criminal Records/Warrants</td>
</tr>
<tr>
<td>CrimeReports</td>
<td>Online Crime Mapping</td>
</tr>
<tr>
<td>InVise</td>
<td>Scanning Software - interagency information sharing</td>
</tr>
<tr>
<td>Crash Reconstruction</td>
<td>For in-depth crash reporting involving serious injury, damage or death</td>
</tr>
<tr>
<td>LPR</td>
<td>License Plate Reader software</td>
</tr>
<tr>
<td>VeriPic</td>
<td>Evidence Management software</td>
</tr>
<tr>
<td>InterAct</td>
<td>RMS and Incident Reporting</td>
</tr>
<tr>
<td>Live Scan</td>
<td>Electronic Fingerprinting</td>
</tr>
</tbody>
</table>
Proper management, consistent record keeping, auditing and inspections: these are crucial procedures to the Evidence Clerk in running a secure Evidence Unit. With 94 sworn officers and counting, this position can become a challenging and overwhelming task, even for someone with years of experience. With the goal of reaching State Accreditation and total compliance with evidence standards, HPD’s Evidence Clerk, Debra Claytor, has made several changes recently in our Evidence Unit. Since the complete inventory was finalized in 2012, there will be continued quarterly inspections and annual audits of inventory by the Evidence Clerk and supervisor. This will also include a documented, unannounced inspection of evidence storage and surrounding areas twice a year. Due to the nature of maintaining the integrity of evidence for criminal cases, to the Evidence Clerk, proper documentation is everything. From the time evidence is collected and documented in the officer’s report, to the packaging and storage of evidence—everything must be documented and secured. The Evidence Clerk, in following with accreditation standards, has developed new ways to stay in compliance of evidence documentation. New forms have been drafted and are now attached to the outside all secured evidence lockers to show proper control and security of those who enter the evidence area. Also, a new temporary evidence drop-box has been established for officers to safely secure their smaller articles of evidence after-hours. Additionally, a designated evidence packaging room has been established, along with two storage refrigerators that lock for any perishable evidence items.

“Managing a police department is a lot like managing your health. Experts in the fields of health care and law enforcement both agree: regular check-ups and preventive measures are best for overall health and success.”

–Stephen Campbell, Retired Major RI Police Department/Legal & Liability Risk Management
The Property Clerk for the year of 2013 was one of HPD’s Auxiliary Police Officers, Scott Eichlin. In order to ensure the most effective use of HPD’s funds, the Property Clerk must have an extensive knowledge of vendors in order to purchase the best items at the most competitive prices. In addition to this, the Property Office also makes sure that new uniforms and equipment are readily available and in-stock, as well as making special orders for those items which are not kept in inventory.

The main project in 2013 for the Property Office was an overhaul of the employee ID cards at HPD. Doing this required every employee, sworn or civilian, to be photographed, printed, logged into the data system, and generated a new ID card. The Property Clerk, Scott Eichlin, worked in conjunction with Auxiliary Lt. Rob Barnard to complete this major undertaking.

In 2014, Eichlin retired and Wayne Westfall, Sr was hired for the position. Wayne has over 43 years experience in military logistics, 22 uniformed and 21 and a half as a DOD Civilian (retired GS13). Wayne operated vehicle maintenance shops for eight years, and supply operation purchasing, storing, issuing and shipping unique security equipment to all parts of the world. He managed five to ten million dollars worth of assets at any given time, supporting White House Communications, DIA, INSCOM, Pentagon Security Force, USMC Security and NCIS.

In 2014, Wayne processed, stored and issued 114,5000 rounds of ammunition for training and duty use. He received and transported a 15 KW portable generator from the Department of Defense in Norfolk, having to design the trailer used for the transport.

For the five new officers hired that year, Wayne outfitted them with uniforms and equipment.

For the seven new vehicles ordered to replace cars that were out of service, Wayne was instrumental in ordering and getting installed the equipment, decals and radios.

Wayne reorganized the storage shelving and analyzed our needs in order to find the correct vendors to supply our equipment at minimal cost, maintaining fiscal responsibility without sacrificing quality.
Operating out of the Chief’s Office, the Senior Program Support Specialist CeCe Dodd acts as Office Manager, Accounts Payable and Receivable Clerk, Grants and Projects Administrator, Event Planner, OSHA Officer and contact for Workers Comp Injuries and Family & Medical Leave Cases. CeCe oversees the Department’s personnel records, evaluation process and social media presence. She sits on many committees and works closely with other City Departments to maintain open communications and seamless project planning.

Newly-hired Program Support Specialist, Martha Gooden, joined the HPD, following a 30-year career with the Central Intelligence Agency, in Washington, D.C. Martha serves as a Human Resources contact and Training Coordinator for the HPD, as well as General Administrator for HPD Command Staff. She is responsible for training, travel, payroll, police officer testing; background screening, new hire interviews, and she assists with reviewing policies, public media releases, and general correspondence. Martha works closely with the HPD Command Staff and other City Departments to coordinate actions related to employee benefits and to ensure HPD compliance with state and federal requirements.
In 2013, the Internal Investigations Unit began using IA Pro software to effectively track complaints, internal investigations, officer related crashes, pursuits, and uses of force. By using a thorough tracking system, the Department is better able to gauge where more training is needed, what types of force are most effective and in what situations, how often it is justified or not, and where officers can improve.

In 2013 and 2014, when force was used by Harrisonburg Police Officers, the most common reasons were for refusing verbal commands, or actively pulling away during arrest. Of the times officers used force compliance, injury occurred 17% of the time in 2013, 25% of the time in 2014. Officers were injured 9% of the time in 2013, 11% in 2014.

According to the Bureau of Justice Statistics, “The feature distinguishing police from all other groups in society is their authority to apply coercive force when circumstances call for it. Police may be called on to use force when making an arrest, breaking up an altercation, dispersing an unruly crowd, or performing a myriad of other official activities during their daily routines. The force may range from pushing a person to get his attention to using a firearm. Between those extremes are several other types of force, including firm grips on an arm, use of debilitating chemical agents, and blows with a baton. Whatever method is used, police are expected to apply only the force necessary to resolve a given situation.” For further discussion, see the report on “National Data Collection on Police Use of Force,” [http://www.bjs.gov/content/pub/pdf/ndcopuof.pdf](http://www.bjs.gov/content/pub/pdf/ndcopuof.pdf)

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<thead>
<tr>
<th></th>
<th>2013</th>
<th>2014</th>
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<tbody>
<tr>
<td>PURSUITS</td>
<td>6</td>
<td>2</td>
</tr>
<tr>
<td>CRASHES</td>
<td>21</td>
<td>14</td>
</tr>
<tr>
<td>USE OF FORCE</td>
<td>138</td>
<td>87</td>
</tr>
</tbody>
</table>

Of the crashes in 2014, only 3 were officer-at fault.

**Most Common Types of Force Used**

![Most Common Types of Force Used Chart](image-url)
SPECIALTIES

“Special Operations personnel works nights, holidays, weekends, and odd hours - in all weather conditions - supporting City-sponsored events to include Valley 4th, JMU block party, Veteran's Day parade, Turkey Trot, Holiday Parade, First Night, and numerous other races, parades, and celebrations.”

-Sgt Pete Ritchie, Special Operations Support Unit
The Bike Unit at HPD plays an integral role in the implementation of Geographic Policing. These officers set out into the City on their bicycles, rather than cruisers, to serve their community; this makes our bike officers very recognizable and easily accessible to the Citizens of Harrisonburg.

The geographical areas of concentration for this unit tend to be around the downtown portion of Harrisonburg, as well as a heavy saturation in college housing when school is in session. In addition to this, bike officers also assist in traffic control during parades, watershed patrols, and other special events which take place downtown.
On February 26, the Harrisonburg Police Department’s K9 Unit received commendations from the Virginia Police Canine Association (VPCA) in Culpeper, Virginia. The VPCA is a law enforcement group that trains and supports police canines and handlers for member law enforcement agencies. Police canine teams can be certified in narcotics detections, explosive detection, cadaver detections, and patrol/utility. Patrol/Utility canine teams are certified in criminal apprehension, tracking, article searches, building searches and area searches. Member agencies consist of police departments and sheriff’s offices across northern and central Virginia.
The VPCA reviewed several K9 cases that were submitted from the association’s member agencies and selected the best K9 deployments for 2013. The Harrisonburg Police Department was awarded two “Case of the Year” awards in the category of Patrol Utility.

Officer Tim Wright and K9 partner Rocko were awarded “Case of the Year” for tracking a bank robbery suspect that assisted in the apprehension of the offender.

Officer Chris Ray and K9 partner Spartan were awarded “Case of the Year” for tracking an armed robbery suspect of a convenience store that led to the non-physical apprehension of the offender.

These cases are prime examples of the dedication that HPD has to its K9 program and the type of high level resource the department provides to our community.
The Special Operations Support Unit is supervised by Sgt. Pete Ritchie, Jr. The mission of the Traffic Section, which is composed of two motorcycle-certified and one Traffic Officer, is to provide a safer city for all citizens through traffic enforcement, education, and engineering. The primary goal of this section is the reduction of highway deaths, personal injury, and property damage due to traffic collisions. The Unit is also responsible for performing numerous DMV sponsored activities throughout the year to include supplemental alcohol and speeding interdiction patrols and checkpoints, as well as providing assistance for special events. The Special Operations Support Unit also employs a Downtown Bike Officer, who is responsible for serving the citizens and business owners in District 1, which is centered on Court Square. This intimate, personal approach to policing has been enriching to both citizen and officer alike. By working together to solve issues unique to downtown, we build trust, enhance the effectiveness of our police efforts, and generally make a safer downtown that all can enjoy.
All traffic officers receive extensive training on crash dynamics and investigation. The Accident Reconstruction Team (ART) responds to serious traffic crashes, to include fatalities and police-involved crashes. The team, available 24/7, utilizes mapping technology at the scene and investigates thoroughly to determine what happened; they also make recommendations based on their findings that can help prevent future crashes.

The Traffic Unit’s Traffic Safety and Enforcement Strategy is a long term plan to systematically reduce the number of traffic collisions, deaths, and injuries, as well as to address the public’s concerns regarding traffic safety. Much of the work in 2013/2014 dealt with enforcement – as evidenced by an increase in citation numbers.

Traffic Officers have also been assigned a Geo-Policing District to work with Patrol Officers to improve traffic safety within each District. Officers have been instrumental in working with Public Works on “neighborhood calming” efforts in residential communities.

In addition to serving complaint-driven issues, the Traffic Unit performs their own traffic analysis using Nu-Metrics, Speed Spy and Speed Sentry equipment. This data is valuable in allowing the Traffic Officer to better determine enforcement times in a particular area. Equipment purchased by HPD, such as the new speed trailer, is also instrumental in educating motorists through its visual message.

With the growing concern for truck safety at the national and local level, particularly along Interstate 81, HPD’s Motor Carrier Unit – originally fielding two officers when established in 1998 – has a team of 4 officers, with plans to add two more. The expansion of this unit is a continuing commitment to keep the motoring public safe in Harrisonburg and surrounding communities. The specialized team conducted inspections of large trucks, trailers, and driver credentials at various locations throughout the City and at a trucking hub in Rockingham County.
Checkpoint Strikeforce is a multi-jurisdictional program which began in Virginia in 2002. The Harrisonburg Police Department has participated in this enforcement campaign since its inception, and continually plans saturation patrols and checkpoints to detect and investigate impaired drivers. HPD utilizes only the most motivated officers during saturation patrols, each with training and experience in DUI procedures. When planning a checkpoint, the core of the team consists of Special Operations officers, and occasionally assistance from agencies such as Virginia State Police, Department Of Corrections, and Alcohol Safety Action Program. Interpreters are also available on-site to help when needed. HPD’s Traffic Unit has three (3) speed display trailers. Along with the Speed Sentry Display Board, this equipment was deployed 26 times in 2014.

Motor officers conducted skills demonstrations and monitored traffic for the June 2014 Virginia Harley-Davidson Owners Group (HOG) Rally; their efforts delivered a quiet, orderly weekend for the City.
HPD current employs three School Crossing Guards under the direction of the Special Operations Support Unit. Crossing guards perform an important role in school zone safety, and even though they are only required to man these posts for a short period of time in the morning and afternoon daily, their mission requires them to be on their game every second they wear that safety yellow traffic vest. Besides having good vision, hearing and mobility, and to be able to stand for long periods of time outdoors – in all kinds of weather - they need to be friendly, communicate well with others, and act decisively if a dangerous situation presents itself.

Adult School Crossing Guards project a positive public image and serve as a role model for children. Training is an essential step to help insure that the Guard is performing properly. Training methods include both classroom instruction and field exercises and address:

- The basic traffic laws of the community.
- School zone signage and pavement markings.
- Proper use and purpose of traffic signs and signals.
- Methods of signaling drivers and taking advantage of traffic gaps.
- Site-specific traffic factors and potential traffic hazards.
- Professional work responsibilities, including agency rules and regulations, the proper chain of command and legal aspects of the job.
- Proper attire and behavior to remain safe and to project a positive public image.
- Proper use of safety equipment.
- The safety issues and limitations of children as pedestrians.
- Emergency procedures.

In 2014, HPD saw the retirement of Catherine Burkett, one of our most hard-working and dedicated crossing guards. Ms. Burkett had been at her post for over 42 years, and retired as the crossing guard supervisor. Her commitment to keeping the City’s children safe, especially at her Waterman Elementary post, is greatly appreciated.

HPD also welcomed Daniel Robinson, the new crossing guard for the Waterman Elementary post. He joins Diana Boyers (Keister Elementary) and Anne Byrd (Spotswood Elementary) who make up the current crossing guard contingent.
The primary goal of HPD’s School Resource Officers is to ensure a safe environment for learning. These officers employ strategies that promoted a safe and peaceful school atmosphere.

In 2013 and 2014 HPD’s School Resource Officers (SROs) were MPO Antoine Sinclair, POII Jamie Kwiecinski, and MPO Tim Carroll. All three SROs attended trainings together as a unit on various topics including School & Safety Training, Advanced K-12 Enhancing School Safety, and Youth Mental Health First Aid. In 2013 all three SRO’s received their certification in Crime Prevention Through Environmental Design (CPTED) and began to implement the skills they learned in their respective schools. Officer Kwiecinski saw a great change when the lighting system on West Market St. was installed in 2013 to assist motorists and students before and after school. Additionally, each of the SROs was also heavily involved in the newly implemented threat assessment program that is mandated by the state. As part of this program, SROs take an active role in supporting the staff members at the schools when a student displays aggressive or disorderly behavior in an effort to prevent potentially volatile situations from escalating.

As the name implies, a key to serving as a School Resource Officer is being a resource in the schools for the students, school staff, and fellow HPD officers. A major factor in achieving success as an SRO is establishing rapport with the students and staff in the schools. As MPO Carroll explains, “One of (our) most important duties is to interact with the children to help them realize that police officers are there to help them and let them know that we are approachable.” Carroll also explained that the amount of training the SROs received in 2013 “has been very helpful with the efforts of working through some of the incidents the kids had at school and sometimes at home. I believe it has helped the growth with the police department, with the school system ultimately helping the kids and families of our community.”
2014 was the third year in which POII Kwiecinski and MPO Carroll served as SROs in each of the City’s middle schools for the entire school year. POII Kwiecinski stated that “each year brings new challenges with the addition of new students and existing students getting older. I enjoy dealing with these challenges making each day not so routine.” The SROs in the middle schools taught classes to students about gangs, decision making, bicycle safety, and other topics relating to overall safety using programs such as Virginia Rules and utilized lesson plans from specialized instructors at the Harrisonburg PD.

In 2014, Officer Sinclair began his fifth year as SRO at Harrisonburg High School, and he continued to build rapport and relationships with students and faculty. He has frequently shared in classrooms about the importance of using the internet and social media responsibly, as well as revisiting many of the topics that he has taught previously, such as driver safety and Virginia Rules. Officer Sinclair comments that “he is proud to see many of the students that he started out with graduating at this time.” He also attended a 40-hour class on crisis negotiation and completed in-depth training in Restorative Justice.

The **Business Resource Officer**, David Puffenbarger, works out of the Valley Mall and with businesses in the area shopping centers to deter crime and respond for assistance when needed. Since 2008, Puffenbarger has dedicated his time to apprehending shoplifters, counterfeiters, embezzlers and other “blue collar crime” offenders in an effort to decrease the incidence of this type of crime from businesses in Harrisonburg,

![Most common cases worked by the Business Resource Officer](image)
In 2014, Animal Care and Control Officer Earhart handled 850 calls for service, with 250 involving animal intakes. She fielded 1,500 requests for information, attended a number of training events including The Virginia Animal Fighting Conference and Investigation & Prosecution of Animal Cruelty, and made several presentations to community groups on a variety of animal issues.

**Milestones:**

- 16 year old Chevy S-10 pickup replaced with state-of-the-art Animal Transport Van.
- Opening of the Smithland Road Dog Park
- Received a National Animal Care and Control Association Grant for a ballistic vest
- Re-branded as Animal Care and Control, to reflect trends in the animal welfare movement
Earhart assisted Page County with shutting down a puppy mill (photos above.) A total of 132 dogs and 4 parrots were rescued, and were the first animals transported in our new van.

The CART (Community Animal Response Team) participated in a variety of drills and training sessions to prepare our members to assist in emergencies involving animals.
Civil Disturbance Unit

The Civil Disturbance Unit is a part-time team comprised of approximately 40 officers. HPD hosted a week-long CDU school which culminated in a training exercise evaluating techniques that were learned throughout the week. Two Operations Plans were developed in preparation for student return and Spring Fest. The CDU team received additional gas munitions equipment and training to include one new gas launcher and formalized certification training for grenadiers (launcher operators).

Crisis Negotiations

The CNT continued to train in 2013 and 2014, adding new members Investigator Spiggle, and Officers Hammer, Sinclair, Jackson and Billhimer.
Calls for service in 2013 included 12 drug and weapons-related search warrants. Other notable call-outs included a barricaded individual who was armed with a variety of firearms to include an assault rifle and shotgun, and also a suicidal subject armed with a shotgun in Hillandale Park - at night - requiring team members to search paths and woods for the individual. Both incidents were resolved successfully.

The year’s training was enhanced by four regional SWAT training days, and a class held in Charlottesville to learn first-hand from scientists how Methamphetamine is produced and the signs of the drug’s presence in structures. Officers also were trained on how to conduct tactical operations in these hazardous environments. Additionally, HPD SWAT members traveled to Augusta County to conduct active-shooter training at the old Western State Hospital campus.

The team also participated in the National Capitol Region (NCR) competition held in Montgomery County, Maryland, and persevered a day-long driving rainstorm to capture first place overall. HPD faced much larger full and part-time teams such as Baltimore, Alexandria, Arlington, Manassas, and Prince Georges County, Md. Undaunted, SWAT Team Commander Captain Hoover lead his team to a decisive win in the first event and never looked back. At the awards ceremony, HPD was presented with a trophy, but also received a $6,000 surveillance camera system; a valuable tool that has already proven itself in the field.

Organizing, hosting, and participating in competitive events not only provides a measure of the effectiveness of skills-related training, it further develops the camaraderie and teamwork required for mission success.
The Honor Guard is a ceremonial unit made up of nine members. All are volunteers who have duty assignments throughout the Police Department. As its most solemn duty, the unit represents the City of Harrisonburg and the Police Department to show honor and respect at the wakes and funerals of law enforcement officers who die in the line of duty. Its members also participate in burial rites of local active and retired officers not killed in the line of duty.

As representatives of the Department and City, at the direction of the Chief of Police, the Honor Guard also presents the colors at various community events, ceremonies, parades and other police or veterans affairs.
The Harrisonburg Police Department continues to be actively involved in positive ways within our Community by organizing and participating in numerous worthwhile events. The relationships that are developed across the City at these functions are valuable to HPD by increasing trust, communication and interaction between citizens and officers.

The Special Olympics Torch Run, Citizen Police Academy, Safe Kids Neighborhood Summer Safety Tours, Red Cross Blood Drives, and Bicycle Rodeos are just some of the opportunities HPD has to bring the positive message of community policing and crime prevention.
D.A.R.E. Officer

The Drug Abuse Resistance Education, DARE Program, taught in the Harrisonburg Elementary Schools, is generally the first positive police interaction young people have. The skills of safe and responsible decision making is at the core of the program, and help build great citizens in our community. This past year, HPD sponsored the Virginia DARE Association Christmas Party in December to benefit the kids at Second Home After School Program. Officers and Deputies across the Commonwealth traveled to Harrisonburg to participate in the party which involved DARE safety lessons, coloring and crafts, a visit from Santa and Mrs. Clause along with presents for all. Even though it rained on the parade, many DARE vehicles carried joyous Second Home kids who had a great time.

Explorers

The Harrisonburg Police Department also re-established its Explorer Program, which allows high school aged young men and women to explore a possible career in law enforcement. Activities such as traffic direction, traffic stops, and community events start them off on the right foot with skills needed in any career path. The program will progress in the coming years to include a rank structure, uniforms and utilization at HPD sponsored events.
Citizens Police Academy

The Harrisonburg Police Department hosted its 19th Annual Citizen Police Academy in 2014. We opened our doors for community members to learn about the various jobs and duties of the Department. The academy participants not only got more insight into HPD, they got hands-on experience in different scenarios that officers could potentially encounter. Participants learned about Criminal Investigations/Crime Scenes, Police K-9s, SWAT/Negotiations, Patrol Ride-Along, Drug and Gang Units, and even shot weapons in a controlled environment. This enabled community members to get a snapshot of how their police department functions and the different services it provides.
National Night Out

The Harrisonburg Police Department showed its continual support for National Night Out on August 5th, 2014 which was the 16th in a row for HPD. This is an annual community-building campaign that promotes police-community partnerships and neighborhood camaraderie to make our neighborhoods a safer, better place to live. Together, we are enhancing the relationship between neighbors and law enforcement while bringing back a true sense of community and providing a great opportunity to bring police and neighbors together under positive circumstances. The National Night Out kickoff was held at Court Square, and HPD along with other public servants, elected officials and community leaders traveled to communities throughout Harrisonburg to build stronger relationships.

Crime Solvers of Harrisonburg-Rockingham County

Crime Solvers received 141 anonymous tips in 2014. The not-for-profit group strives to inform the public of crimes that are happening in our community with the hopes that they may be able to help law enforcement and help your community be a safer place to live.
Coffee with a Cop

The first HPD Coffee with a Cop was held at the Artful Dodger downtown on February 19th, 2014.

Coffee with a Cop provides a unique opportunity for community members to ask questions and learn more about the department’s work in Harrisonburg’s neighborhoods. The program is part of the department’s expanded outreach to citizens as officers implement HPD’s Community Policing philosophy.

The majority of contacts that law enforcement officers have with the public happen during emergencies, or emotional situations. Those situations are not always the most effective times for relationship building. Coffee with a Cop will help break down barriers and allow for a relaxed, one-on-one interaction.

To that end, the HPD plans a series of Coffee with a Cop sessions in various parts of the city each year.

Coffee with a Cop is a national initiative that aims to advance the practice of community policing through improving relationships between police officers and community.

The Coffee With a Cop initiative provides an opportunity for citizens to discuss community issues, express any concerns they may have, offer suggestions and learn how our department is operating in the community.

To see more photos from past Coffee with a Cop events, visit the City of Harrisonburg’s Flickr feed: www.flickr.com/photos/54
The Harrisonburg Police Foundation, a non-profit organization independent of the Police Department, serves primarily to raise money to support HPD programs that are not funded by the City. Board members include President Robert Bates and members Craig Mackail, Don Lemish, Ben Prichard, Dick Morin, Dan Finseth, Rod Pollard, Tamara Hatch, and David Banks.

In 2013 and 2014, the HPF held an annual awards banquet to recognize officers and civilians for their exceptional service and dedication to the Department's core values of integrity, professionalism, commitment to the rule of law and justice, and dedication to keeping Harrisonburg safe and strong.

The award recipients (indicated to the right with an *) were selected from among a group of nominees, all of whom have distinguished themselves in areas of leadership, community service, and excellence in performance and whose contributions are felt and deeply appreciated.

All of the nominations were made by the individuals' peers and reviewed by a panel of judges who are not part of the Harrisonburg Police Department.

<table>
<thead>
<tr>
<th>2013</th>
<th>2014</th>
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<tr>
<td><strong>Officer of the Year</strong></td>
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<tr>
<td>Luerssen</td>
<td>Boyce</td>
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<td>Watson*</td>
<td>Hensley</td>
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<td>Jewell</td>
<td>Hermes</td>
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<td>Martin</td>
<td>Kramer</td>
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<td>Hensley</td>
<td>Kwiecinski</td>
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<td>Lam</td>
<td>Langhans*</td>
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<td>Meadows</td>
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<td>Westfall Jr</td>
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<td><strong>Supervisor of the Year</strong></td>
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<td>Sites</td>
<td>Hoover*</td>
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<td>Hoover</td>
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<td>Claytor</td>
<td>Pollard</td>
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<td>Pollard*</td>
<td>Rush</td>
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<td>Miller</td>
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<td>Palaskey</td>
<td>Ritchie</td>
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<td>Drugo</td>
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<td>Hammer</td>
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<td>Crim</td>
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<td><strong>Recruit of the Year</strong></td>
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<td>Thomas</td>
<td>Hodges*</td>
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<td>Thingstad</td>
<td>Joseph</td>
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<td>Monahan*</td>
<td>Slater</td>
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<td><strong>Auxiliary of the Year</strong></td>
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<td>Litten</td>
<td>Barnard</td>
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<td>Fryssinger</td>
<td>Murdock</td>
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<td>Hamilton</td>
<td>Blackwell</td>
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<tr>
<td>Banks</td>
<td>Litten</td>
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<tr>
<td>Barnard*</td>
<td>Folsom*</td>
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<td><strong>Civilian of the Year</strong></td>
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<td>Piernatoni</td>
<td>Bare</td>
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<td>Dodd*</td>
<td>Earhart</td>
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<td>Miller</td>
<td>Kelly</td>
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<td>Bare</td>
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<td>Kelly</td>
<td>Pierantoni</td>
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<td>Westfall Sr</td>
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<td>Zayas*</td>
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</table>
Harrisonburg Police Department
Letter of Commendable Performance

In recognition of:

Master Police Officer Wayne Westfall

For the heroic rescue of a family dog.

On October 11, 2012, Officer Westfall broke down the door to a Colonial Drive apartment adjacent to a fire and saved the poodle from harm. The family was overjoyed, and the Department wishes to show appreciation for the work Officer Westfall has done to improve the reputation of HPD when it comes to animals.

Given this Date:

October 22, 2012

Signed by:

Captain T.D. Hoover
Chief S.P. Monticelli

8
EMPLOYEE RECOGNITION
PROMOTIONS
2013

INVESTIGATOR
Randall Life

CORPORAL
Philip Wonderley
Phillip Read

SERGEANT
Mac Grubbs
Joe Palaskey

LIEUTENANT
Roger Knott

PROMOTIONS
2014

CORPORAL
Scott Drugo
Rachel Hammer
B.J, Tusing

SERGEANT
Steve Craver
Bryan Murdock
2013 AWARDS

COMMENDATIONS
Wayne Westfall
JC Aderholz
Wayne Westfall, Jr
William Keller
Timothy Wright
Philip Ritchie, Jr
Joshua Thingstad
Greg Miller
Christopher O’Neill
Rusty Driver
Christopher Monahan
Roger Knott
Tristian Jackson
HFD Captain Paul Helmuth
Citizens Advisory Committee
Member Hortense Caul

EMPLOYEE EXCELLENCE AWARD
Mac Grubbs
Tyler Hodges
CeCe Dodd
Scott Eichlin
Allen Litten
Justin Joiner
Brian Moyers
Alex Piper
Matthew Ropp
Scott Sellers

MADD DRUNK DRIVING ENFORCEMENT AWARD
MPO TIM WRIGHT 2013
MPO JUSTIN JOINER, 2014

SAVED BY THE BELT AWARD
JASON JONES 2013
MPO CHRIS SHAVER 2014

K9 OF THE YEAR
SGT CARL CLINE AND MAX,
2013
MPO CHRIS RAY AND SPARTAN, 2014

LAW ENFORCEMENT COMMENDATION MEDAL
MPO RACHEL HAMMER

OFFICER OF THE YEAR
INV.CHRIS WATSON 2013
MPO JOHN LANGHANS 2014

KIWANIS LAWMAN OF THE YEAR
INV. MIKE SPIGGLE, 2014

2014 AWARDS

COMMENDATIONS
Daniel Claxton
Josh Joseph
Brooke Wetherell
Greg Deeds
Shannon Leeper

EMPLOYEE EXCELLENCE AWARD
David Banks
Daniel Claxton
Mac Grubbs
Justin Joiner
Josh Joseph
Daniel Long
Bryan Murdock
Alex Piper
Matthew Ropp
Scott Sellers

MPO Chris Shaver was awarded the Saved By The Belt Award in 2014 after sustaining only minor injuries when another vehicle made a left hand turn in front of him, causing a collision.
Sgt. Pete Ritchie, on behalf of the Virginia Association of Chiefs of Police, the Virginia State Police, Virginia Sheriff's Association Smart, Safe and Sober Partnership and the Virginia Department of Motor Vehicles, presents the 2013 Saved By the Belt Award to Jason Jones. Mr. Jones escaped serious bodily injury because he was wearing his seatbelt (and because of his vehicle’s airbag deployment) during a crash on March 28, 2013. Another driver had run a stop sign at a high rate of speed and T-boned Mr. Jones’ vehicle, causing it to roll over several times. Mr. Jones was able to walk away with only minor injuries because of the safety equipment in his vehicle.

Investigator Chris Watson received the 2013 Veterans of Foreign Wars Officer of the Year Award

Recipient of the 2013 Saved By The Belt Award, Jason Jones
Auxiliary Officers Litten, Banks, Barnard and Hamilton.

Retired Sergeant Bill Keller and Chief Monticelli
Peace Officers Memorial Day and Police Week are both an observance which pays tribute to the local, state, and federal peace officers who have died in the line of duty. The Memorial takes place on May 15 and Police Week is the calendar week in which the Memorial falls. The event is sponsored by the National Fraternal Order of Police (FOP) and is implemented by the National FOP Memorial Committee. Other events of National Police Week include: the Annual Blue Mass, a candlelight vigil, a wreath laying ceremony, National Police Survivors Conference, an Honor Guard competition, and the Emerald Society & Pipe Band March and Service. Annually, the events draw 25,000-40,000 law enforcement officers and their families to Washington, DC to partake in commemorating the officers we have lost.
HISTORY

The holiday was created on October 1, 1961 when Congress asked the President to designate May 15 to honor police officers. John F. Kennedy signed the bill into law on October 1, 1962. The proclamation signed by President Kennedy is as follows:

“To pay tribute to the law enforcement officers who have made the ultimate sacrifice for our country and to voice our appreciation for all those who currently serve on the front lines of the battle against crime, the Congress, by a joint resolution approved October 1, 1962 (75 Stat. 676), has authorized and requested the President to designate May 15 of each year as “Peace Officers Memorial Day,” and the week in which it falls as “Police Week” and by Public Law 103-322 (36 U.S.C. 175) has requested that the flag be flown at half-staff on Peace Officers’ Memorial Day.”

Amended in 1994, President Bill Clinton, through Public Law 103-322, directed that the flag of the United States be flown at half-staff on May 15. According to a proclamation by President George W. Bush in 2002:

“Peace Officers Memorial Day and Police Week pay tribute to local, state, and federal law enforcement officers who serve to protect us with courage and dedication. These observances also remind us of the ongoing need to be vigilant against all forms of crime, especially to acts of extreme violence and terrorism.”

At the National Peace Officer’s Memorial Service on May 15, 2013, President Barack Obama paid tribute to fallen law enforcement officers, closing:

“The 143 fallen officers we honor today put themselves on the front lines of that fight, to preserve that quality of community, and to protect the roots of
our greatness. They exemplified the very idea of citizenship—that with our God-given rights come responsibilities and obligations to ourselves and to others. They embodied that idea. That’s the way they died. That’s how we must remember them. And that’s how we must live. We can never repay our debt to these officers and their families, but we must do what we can, with all that we have, to live our lives in a way that pays tribute to their memory. That begins, but does not end, by gathering there—with heavy hearts, to carve their names in stone, so that all will know them, and that their legacy will endure. We are grateful to them and we are grateful to you."

Much of the holiday centers on the National Law Enforcement Officers Memorial Wall in Washington, DC, whose walls features the names of more than 19,000 law enforcement officers who have been killed in the line of duty.
HPD held several local events in honor of Police Week 2013. The opening ceremony on Monday, May 13th featured Commonwealth Attorney Marsha Garst, Chaplain E. Thomas Murphy and Chief Monticelli. HPD flew blue ribbons from vehicle antennae during the week. Local businesses displayed blue ribbons in storefront windows and on signs. The Chiefs Wall of Service was unveiled with a luncheon honoring retired Chiefs Donald Harper, Duane Fairweather, Richard Presgrave and the late Julius Ritchie (represented by his wife and daughter). The Harrisonburg Police Foundation concluded the week with the inaugural Police Awards Banquet, issuing “of the year” awards in the categories of Officer, Supervisor, Rookie, Auxiliary, and Civilian. This Awards Banquet continued in December 2014 for its second year.
Harrisonburg Police Department Organizational Chart

Effective May 6, 2013

Chief of Police

Senior Program Support Specialist
Crime Analyst
Accreditation Policy Deployment

Administrative Secretary
Administrative Bureau Commander Captain Richard Sine

Internal Affairs/Professionals Standards Unit 1 Corporal
Budget (Fiscal)
Crime Prevention
Community Resource Officer
Business Resource Officer
DARE Officer

Property Unit
Evidence Unit
Patrol Division 2 Lieutenants

Support Services Division
Records Unit
IT Unit
Training Division 1 Sergeant 1 Officer
PVO Programs

Operations Commander Captain Dar Clayton

Criminal Investigations Division

Auxiliary Unit 1 U, 1 Sgt

Animal Control Unit
Special Event Commander 1 Lieutenant
Selective Enforcement Unit 1 Sergeant

A Squad 1 Sergeant, 1 Corporal
B Squad 1 Sergeant, 1 Corporal
C Squad 1 Sergeant, 1 Corporal
D Squad 1 Sergeant, 1 Corporal

General Investigation
Juvenile Unit (School Resource Officers)
Computer Forensics Unit
CHARGE Gang Task Force 1 Corporal (Gang Intel Group)
BUSH Drug Task Force
Forensics Unit (Evidence Technicians)

Animal Control Unit
Bike Unit
K9 Unit
ATV Unit (Future Position)
Operational Support Unit 1 Sergeant (Accident Reconstruction)
MOTORS
Downtown Bike Officer
School Crossing Guards

Critical Incident Teams

Honor Guard
HPD Vision Statement

Our Service is committed to being a leader in policing through excellence, innovation, continuous learning, quality leadership, and management.

We are committed to deliver police services that are sensitive to the needs of our community, involving collaborative partnerships and teamwork to overcome all challenges.

We will be recognized for our dedication to providing quality, customer focused, and problem solving services in partnership with the diverse community we serve.

We take pride in what we do and measure our success by the satisfaction of our members and our community.

HPD Mission Statement

The Harrisonburg Police Department will unite with our Community to Reduce Crime and Improve Safety by Enforcing the Law, Solving Problems, and Encouraging Citizen responsibility for Community Safety and Quality of Life.

.....Never Forget We are here to Serve.
Harrisonburg Police Department’s Core Values

Professionalism
Our conduct and demeanor display the highest standard of personal and organizational excellence. Working in partnership with the community, we will preserve the peace; uphold the law with fairness and provide quality service.

Integrity
Our actions and relationship with the community are bound by the highest standards of accountability, honesty, and ethical conduct and we will strive to do what is right.

Respect
Valuing human life, having considerate and courteous regard for all persons; we follow, honor and defend the constitution of this country.

Accountability:
Our duty is to promote public trust by ensuring we are always accountable for our actions. We strive to bring positive and constructive influences to our dealings with each other and our communities.
Day after day, month after month, year after year, the beat goes on for officers of the Harrisonburg Police Department. According to the Webster’s Dictionary, “beat,” as it reflects upon the officers who serve in the line of duty, is one’s assigned duty or regular path or habitual round. So it is applicable to those men and women who serve our Harrisonburg Community night and day. It is their responsibility to “Serve and Protect” in matters of domestic disputes, cope with drug addicts and their well-armed dealers, handle obnoxious drunks, inform parents of a child’s death, and then deal with the messy remains of suicides, accidents and crimes. Their job is, at times, messy and wide-ranged and impossible to leave behind at the end of a day’s shift.

The Police Chaplain’s beat goes on too. With the coming on board of a second chaplain at the end of 2014, the Reverend Glen Langston, coverage of our law enforcement officers and civilian employees is better served. Together the chaplains take their assignments weekly sharing in contacting those who serve in the police department. On their beat they visit, pray with, laugh with and counsel the personnel of the Department. Our chaplains are trained to help officers manage stress, be available to provide support at death notifications, help with debriefing and defusing after major incidents, provide support to officers and absorb some of the emotional trauma of victim families so officers can focus on their work. During these last two years, law enforcement has been tested, stressed, and in many cases categorized unjustly by social media and the printed word. But, the beat goes on as together all in the Public Safety Building, police and civilian servants alike, strive to answer their calling to “Serve and Protect.” The events of 9/11/01, Ferguson, Missouri, Baltimore, Maryland and the like have left us in a state of disbelief, but our beat goes on serving and believing that what we try to do does and will make a difference for good. May the Almighty give us wisdom in our efforts in this undertaking and may God bless our men and women in Law Enforcement.

Chaplains Tom Murphy and Glen Langston giving prayer before a staff meeting.

CHAPLAIN’S CLOSING
THE BEAT GOES ON
A view of the City from Summit Street

2013 Annual Report Committee:

Cindy Crim, CeCe Dodd, Scott Drugo, Daniel Long, Jessica Quesenberry, Philip Ritchie, Kelly Weaver,

Photos by Allen Litten and staff. A very special thanks is given to Allen for his dedication and service to the Department. Without his time and skills, we would not have such a rich photographic history of the Department.