



ADDENDUM #3

ITB/RFP NUMBER: 2022006-PT-P

Upgrade, Purchase and Installation of Intelligent Transportation System (ITS) in Transit Buses RFP

DATE: December 3, 2021

TO: All Potential Bidders/Offerors

City of Harrisonburg's RFP, is modified as follows:

1. Question: To promote more thorough responses and considering the small gap between questions and due date as well as the Christmas Holiday, can Harrisonburg please provide an extension to the submittal date?

Answer: Unfortunately, we have already expended on our current timeline by providing a 2-week extension to our original deadline

2. Question: Has Harrisonburg conducted a recent physical bus stop survey?

Answer: No, we have not conducted a recent physical bus stop survey.

3. Question: Does Harrisonburg currently use a mobile ticketing system? If so from whom?

Answer: Harrisonburg does not currently use a mobile ticketing system.

4. Question: Is Harrisonburg interested in re-using any of the current onboard equipment if possible?

Answer: Yes, if the vendor believes that it is necessary to not change the current equipment, otherwise, we are expecting it to be changed to meet the current technological transit standard.

5. Question: Is any functionality (like tracking) required of the ADA/Paratransit/On-demand fleet?

Answer: No, that is not part of the current RFP but will be needed in future; Offerors are welcome to provide information on these services and related pricing in Tab 7 Other Services.

6. Question: Does Harrisonburg currently use a door-to-door scheduling software? If so, which?

Answer: Yes, Engraph by Passio / ParaPlan

7. Question: Where specification items say "should", does a non-compliance automatically disqualify a vendor?

Answer: No

8. Question: Where specification items say "should", Can alternatives be accepted?

Answer: Yes, if it provides the same service

9. Question: Does Harrisonburg prefer vendors price in cellular data?

Answer: Yes, include cost of cellular data in the line item for Cellular GPS on Attachment K. Cost Sheet.

10. Question: Did Harrisonburg publish this procurement publicly or disperse among vendors?

Answer: This RFP is posted publicly on the City's website and an additional notice was posted on the eVA website prior to the shut down of eVA's VBO Buyer platform on December 1, 2021.

11. Regarding Section 3.1 – Announcements:

a. Question: Rather than require a solution with stop-by-stop geofence management for AVA, would Harrisonburg accept a solution which has algorithms built in to handle automatic announcement triggering based on stop-to-stop travel time rather than geofencing?

Answer: Yes

b. Question: Is Harrisonburg requesting options for retrofitting onboard LCD infotainment screens or have plans to use them in new vehicles?

Answer: As none of our buses currently have an LCD infotainment screen, please quote as an option

c. Question: Does Harrisonburg have “next-stop” LED signs that can be reused with the vehicle announcement system?

Answer: Yes

d. Question: If an operator can hear an announcement be made through their own speaker, why is it necessary to receive a separate notification of the announcement being made?

Answer: Please see Section 3.1 - Announcements

12. Regarding Section 3.2 – Passenger Info:

a. Question: For the mobile app does Harrisonburg prefer an app branded for their service or to be part of a vendor app among other agencies?

Answer: We would like to have a branded app that is separate from the vendors to help our customer navigate through all of the different option with us as their direct contact and our organizational information directly to their disposal.

b. Question: Does Harrisonburg have interest in instead using third party multi modal apps instead of a fixed route only app?

Answer: We would like to have a fixed route app only for the purpose of this RFP.

c. Question: Does Harrisonburg have passenger signage (referencing wayside signage at stops, centers, and shelters) already deployed which they hope to re-use? Can current passenger signage hardware be listed?

Answer: We do not have wayside signage at stops, centers, and shelters.

d. Question: Can Harrisonburg provide examples of the types of passenger signage required? IE, outdoor, indoor, LED, LCD, E-Ink?

Answer: Yes, outdoor, indoor

e. Question: Is it acceptable if a vendor doesn't quote installation of wayside signage components, given the variety of installation requirements that different locations demand?

Answer: Yes, the vendor should quote the installation. We would like to have the full quote with details so that we can make a holistic decision.

f. Question: Push notifications from an app are mentioned. Could SMS or Email notifications be seen as a potential replacement for push notifications?

Answer: No, SMS could be complementary but not replace the notifications completely.

13. Regarding Section 3.3 – Driver Technology:

a. Question: Seeing all vehicle on a map can potentially use a lot of data, Does Harrisonburg have unlimited data plans?

Answer: Yes

b. Question: With transfers being a priority, would Harrisonburg accept other operator facing solutions for managing late transfer buses rather than seeing buses on a map?

Answer: Yes

c. Question: RF scans at farebox are mentioned. Can Harrisonburg explain how RF scans are currently used?

Answer: RF scans are not currently used.

14. Regarding Section 3.6 – Other Features:

a. Question: Re: TSP, are there currently controlled intersections in town already installed?

Answer: No, there are no TSP controlled intersections for transit buses.

15. Question: Would the City allow for bids to be submitted electronically instead of via mailing paper?

Answer: This option is not available currently.

16. Question: At 3.4 Dispatch Technology – can you confirm that the requirement is “System needs to provide a covert emergency alarm capability” or “does not need”?

Answer: the system will **“not need”** to provide a covert emergency alarm capability.

17. Question: How many spare equipment should be quoted by vendors?

Answer: 5

All other requirements, terms and conditions of the ITB/RFP remain unchanged.

Addendum page must be signed and returned with your bid/proposal to acknowledge receipt of this addendum.

Authorized Signature

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Procurement Manager