

LEVEL OF SERVICE (LOS)

Level of service is measured on a scale of “A” through “F,” with LOS A representing the best operating conditions and LOS F representing the worst.



Completely Unimpeded Operations



Reasonably Unimpeded Operations



Stable Operations



Some Delay and Decrease in Travel Speed over Free-flow Operations



Volumes are at Intersection Capacity, Resulting in Significant Delays



Volumes Exceed Intersection Capacity, Resulting in Unstable Operations

Pictures provided by the
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Level Of Service at an intersection controlled by a traffic signal is determined by the average delay for all approaches to the intersection. Level Of Service at an intersection controlled by stop signs is determined by the delay for the minor street (stop-sign-controlled) approaches only.