

Who are our stakeholders?

What we do to achieve credibility from our stakeholders?

Customers

Residential
Commercial
Industrial
Institutional
City
Municipal
Apartments

Safe water quality

Water that aesthetically looks
and tastes good

Potable delivery to meet
demand

Fire protection and cost
effective insurance rates

Authorities, Regulators

Federal
State
Local

Minimal interruptions of services

Reasonable rates and cost
effective performance

Accurate, courteous, and timely responses

Environmental sensitivity