



CITY OF HARRISONBURG PUBLIC WORKS

320 EAST MOSBY ROAD, HARRISONBURG, VA 22801
OFFICE (540) 434-5928 • FAX (540) 434-2695

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Contact: Brittany Clem-Hott, Outreach & Communications Specialist
540-434-5928 x2215
brittany.clem-hott@harrisonburgva.gov

Public Works launches user-friendly reservation process for Harrisonburg Cardboard Collection services

HARRISONBURG, Va. – Harrisonburg Public Works is making it easier for the community to recycle its cardboard.

A new online Cardboard Collection reservation tool launched this week on the City's website, www.harrisonburgva.gov/cardboard-collection, where community members can use a quick link to make their reservation. The addition is a continuation of efforts that began in December to make cardboard recycling more accessible and efficient by adding a specific day for cardboard recycling pickup by reservation.

Now, the public may utilize the new, easy-to-use online reservation link instead of having to call or email Public Works to make their reservation. Some benefits of the new online reservation process include:

- Allows the community the ability to make a Friday reservation weeks in advance
- Less room for error while making a reservation (ex. emailed reservations going to spam folders)
- Residents may make a reservation day or night 24/7
- A more efficient reservation process utilizing an existing integrated platform



Harrisonburg community members can now reserve cardboard pickup at their home through a quick online process.

“Public Works has been listening to the community and is always considering ways we can enhance our services to operate more efficiently and provide better services,” Public Works Support Services Manager Harsit Patel explained. “Before this service was created, community members had to bring their cardboard materials to our Recycling Convenience Center to recycle the cardboard, or they were asked to throw the cardboard away via their Trash Toter on their trash day. By offering cardboard collection by reservation utilizing a quick and easy-to-use online process, we provide a heightened service that is more convenient while addressing current challenges with the recycling of cardboard materials.”

Public Works will continue to offer cardboard drop-off at the Recycling Convenience Center, 2055 Beery Road, during open hours, for those wishing to recycle on days outside of Fridays. If a community member does not wish to make a reservation online, they may still call Public Works at 540-434-5928. Reservations for cardboard pickup are free of charge.

Questions about cardboard collection by reservation services may be emailed to Brittany.Clem-Hott@harrisonburgva.gov or call 540-434-5928.

*The **City of Harrisonburg** is centrally located in the Shenandoah Valley of Virginia. It is home to approximately 56,879 people. More information about the City of Harrisonburg is available online at www.HarrisonburgVA.gov.*

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